Information on exercising the right of withdrawal in the case of a purchase contract for the delivery of one or more goods in one shipment

Cancellation policy

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods;

To exercise your right of withdrawal, you must inform us

Software Quality Lab Academy GmbH

Gewerbepark Urfahr 6

4040 Linz, Österreich

Tel.: +43 5 0657-400 oder +43 5 0657-422

E-mail: backoffice@software-quality-academy.com

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample withdrawal form, but this is not mandatory.

You can also fill out the sample withdrawal form or another clear declaration on our website
(https://www.software-quality-academy.com/fileadmin/files/Dokumente/Allgemeine_Bedingungen/de/SWQLA_Widerrufsformular.pdf)
electronically and send it to us. If you make use of this option, we will immediately send you a confirmation of receipt of such a withdrawal (e.g. by e-mail).

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

We may withhold the refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earliest.

You must return or hand over the goods to us immediately and in any case within fourteen days at the latest from the day on which you inform us of the revocation of this contract. The deadline is met if you send the goods before the period of fourteen days has expired.

You shall bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to a handling of the goods that is not necessary to check their condition, properties and function.

Information on exercising the right of withdrawal in the case of a contract for several goods as part of a single shipment

Cancellation policy

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods;

To exercise your right of withdrawal, you must inform us

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of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample withdrawal form, but this is not mandatory.

You can also fill out the sample withdrawal form or another clear declaration on our website (https://www.software-quality-academy.com/fileadmin/files/Dokumente/Allgemeine_Bedingungen/de/SWQLA_Widerrufsformular.pdf) electronically and send it to us. If you make use of this option, we will immediately send you a confirmation of receipt of such a withdrawal (e.g. by e-mail).

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

We may withhold the refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earliest.

You must return or hand over the goods to us immediately and in any case within fourteen days at the latest from the day on which you inform us of the revocation of this contract. The deadline is met if you send the goods before the period of fourteen days has expired.

You shall bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to a handling of the goods that is not necessary to check their condition, properties and function.

Information on exercising the right of withdrawal in the case of a contract for the delivery of goods in several partial shipments or pieces

Cancellation policy

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods;

To exercise your right of withdrawal, you must inform us

Software Quality Lab Academy GmbH

Gewerbepark Urfahr 6

4040 Linz, Österreich

Tel.: +43 5 0657-400 oder +43 5 0657-422

E-mail: backoffice@software-quality-academy.com

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample withdrawal form, but this is not mandatory.

You can also fill out the sample withdrawal form or another clear declaration on our website
(https://www.software-quality-academy.com/fileadmin/files/Dokumente/Allgemeine_Bedingungen/de/SWQLA_Widerrufsformular.pdf)
electronically and send it to us. If you make use of this option, we will immediately send you a confirmation of receipt of such a withdrawal (e.g. by e-mail).

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

We may withhold the refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earliest.

You must return or hand over the goods to us immediately and in any case within fourteen days at the latest from the day on which you inform us of the revocation of this contract. The deadline is met if you send the goods before the period of fourteen days has expired.

You shall bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to a handling of the goods that is not necessary to check their condition, properties and function.

Cancellation form

(If you want to cancel the contract, please fill out this form and send it back to us)

To   Software Quality Lab Academy GmbH
         Industrial Park Urfahr 6
         4040 Linz
         AUSTRIA

I/we (*) hereby cancel the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*):

- Ordered on (*)/received on (*):

- Name of the consumer(s):

- Address of the consumer(s):

- Signature of the consumer(s) (only in case of notification on paper):

- Date:

(*) Delete as appropriate.